

Mercedes-Benz CAST Package Comparison for ERA-IGNITE



	MBUSA Appointment Service Suite	MBUSA Platinum Service Suite
Real Time Online Appointment Scheduling	●	●
Automatic Appointment Confirmations and Reminders	●	●
Allow Customers to View their Vehicle Status and Previous Service History	●	●
Control Shop Resources, Transportation Types, and Waiter Capacity	●	●
Send and Receive Texts from Phone or Computer	●	●
Store Text Messages Within the DMS	●	●
Customers schedule based on shop availability	●	●
Send Professional Custom Emails through the DMS	●	●
Include Hyperlinks to View PDF Copies of Invoice	●	●
Provide Customers with Online Payment Option	●	●
Faster Reconciling of Transactions	●	●
Integration with MBUSA Data Analytics Reporting	●	●
Detailed Vehicle Walkaround Inspection		●
Record Vehicle Condition with Pictures and Electronically Store with RO		●
Forced-March Process		●
Electronic Multi Point Inspection Report Card		●
Report Card Analysis Reporting		●
One Time Fee*:	\$2,522	\$7,349
Monthly Recurring Fee:	\$900	\$1,550

*Pricing may vary based off of dealership configuration

